PERIODIC DISCLOSURES

FORM NL-45-GREIVANCE DISPOSAL

Registration No. 141 and Date of Registration with the IRDA-11th December 2008

CIN No. U66030MH2007PLC173129

Insurer: RAHEJA QBE GENERAL INSURANCE COMPANY LIMITED

Date: as on 30th June 2026

Sl No.	Particulars	Opening Balance *	Additions during the quarter (net of duplicate complaints)	Complaints Resolved			Complaints Pending at the end of the quarter	Total Complaints registered up to the quarter during the
				Fully Accepted	Partial Accepted	Rejected		
1	**Complaints made by customers**	0	0	0	0	0	0	0
a)	Proposal Related	0	0	0	0	0	0	0
b)	Claims Related	0	12	2	0	10	0	12
c)	Policy Related	0	3	1	0	2	0	3
d)	Premium Related	0	0	0	0	0	0	0
e)	Refund Related	0	0	0	0	0	0	0
f)	Coverage Related	0	1	0	0	1	0	1
g)	Cover Note Related	0	0	0	0	0	0	0
h)	Product Related	0	0	0	0	0	0	0
i)	Others (to be specified) (i)_________ (ii) _________	0	4	0	0	4	0	4
	Total	0	20	3	0	17	0	20

Sl No.	Particulars	
2	**Total No. of policies during previous year:**	7,057
3	**Total No. of claims during previous year:**	7,355
4	**Total No. of policies during current year:**	18,636
5	**Total No. of claims during current year:**	2,476
6	**Total No. of Policy Complaints (current year) per 10,000 policies (current year):**	1.61
7	**Total No. of Claim Complaints (current year) per 10,000 claims registered (current year):**	48.47

8	Duration wise Pending Status	Complaints made by customers		Complaints made by		Total	
		Number	Percentage to Pending complaints	Number	Percentage to Pending complaints	Number	Percentage to Pending complaints
a)	Up to 15 days	0	0	0	0	0	0
b)	15 - 30 days	0	0	0	0	0	0
c)	30 - 90 days	0	0	0	0	0	0
d)	90 days & Beyond	0	0	0	0	0	0
	Total Number of Complaints	0	0	0	0	0	0

Note :- **(a) Opening balance should tally with the closing balance of the previous quarter.**
(b) Complaints reported should be net of duplicate complaints
(c) No. of policies should be new policies (both individual and group) net of cancellations
(d) Claims should be no. of claims reported during the period
(e) For 1 to 7 Similar break-up to be given for the complaints made by intermediaries.